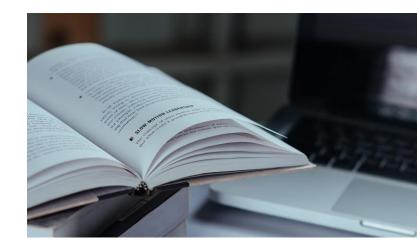**LUMINA DATAMATICS**®
WE MANAGE KNOWLEDGE™

How Did a Publisher Enhance Research Integrity by Auditing 47,307 Manuscripts and Resolving 1,400 Tickets Monthly?

CLIENT OVERVIEW

The client is a renowned publisher with a vested interest in maintaining the quality and trustworthiness of their published research.

PROBLEM

The client faced significant challenges regarding research integrity, particularly with emerging issues such as paper mills. These issues necessitated immediate and effective intervention.

- Rising concerns about the authenticity and integrity of published research.
- Difficulty in identifying and mitigating issues stemming from paper mills.
- The need for a comprehensive and systematic approach to audit manuscripts.

SOLUTION

Lumina Datamatics quickly established a team of Research Integrity Associates comprising 30 PhD scholars within two weeks. They developed a comprehensive strategy to address the integrity concerns.

- Focused on both published papers and papers under peer review.
- Created a detailed checklist to identify integrity concerns.
- Conducted a meticulous assessment of approximately 47,307 manuscripts.
- Extended collaboration to the Post Publication Audit phase, evaluating 7,880 manuscripts in total.
- Formed two specialized teams: Audit Team and Senior Research Integrity Specialists.
- Resolved an average of 1,400 integrity-related tickets per month.

RESULT

Lumina Datamatics' efforts significantly enhanced the client's research integrity, resulting in higher standards of published research.

- Proactive identification and addressing of potential issues.
- Streamlined processes through leveraging technology for audits.
- Improved publication practices and quicker identification of integrity issues.
- Increased trust in the research community with Lumina Datamatics recognized as a Senior Research Integrity Specialist.

ABOUT US:

Globally, 8 of the top 10 publishers and 3 of the top 5 ecommerce retailers trust Lumina Datamatics as their strategic partner in providing content, analytics, and technology solutions. Lumina Datamatics' expert solutions comprise in-house platforms, partnerships with global technology leaders, and more than 3500 professionals across Germany, India, UK, United States, and Philippines. Our clients have reduced time-to-market, optimized business processes, operational efficiencies, and improved competitiveness. For more information, please visit www.luminadatamatics.com.

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